



WORKSHOP SUPPORT WORKER BRIEF

Northern Heartlands is looking for freelance Workshop Support Workers for regular creative sessions forming part of our current projects in Bishop Auckland and Willington.

The key elements of the role involve:

- Hosting the group making sure the participants have a great experience, e.g., a warm welcome, offering refreshments, informal conversation
- Supporting the creative practitioner with set-up and clear down and assisting participants with the activity as needed
- Liaising with the Northern Heartlands team and providing regular feedback
- Collecting participant data, consent forms and evaluation information

The creative sessions will be offered free of charge and open to community members; we encourage all ages and abilities to attend. Some attendees will be vulnerable and experiencing poor mental health.

Inclusive fee: £80/session (3 hours)

We are looking for someone:

- Who is friendly and welcoming
- Who has experience of working with vulnerable adults
- Who has ideally undertaken Mental Health First Aid training
- Who has an Enhanced DBS (within 3 years) covering child and adult workforces
- Who will be diligent in collecting participant data and feedback and helping and encouraging participants to complete feedback forms
- Who is organised and will manage the workspace (e.g., keep it tidy, prepare drinks, liaise with the venue staff)
- Who can work effectively with multiple partners, e.g., Social Prescribing Link Workers, creative practitioners, participants, Northern Heartlands staff

Please submit your application including a covering letter explaining why you think you would be suitable for the role and a current CV

info@northernheartlands.org with 'Workshop Support Worker' in the subject line

About Northern Heartlands:

We are a Charity working across south and west County Durham with communities based in the deeply rural Durham Dales and some of the more deprived, post-industrial communities of the former Durham coalfield area. We believe in the power of creativity to bring about change – both for individuals and for whole communities. Our project-based activity usually involves a mix of creative participatory workshops and arts events and performances; over the past year we have developed a strong programme of activity with a mental health and wellbeing focus.

We also work strategically, hoping to influence non-arts sector organisations, and have developed partnerships with organisations as diverse as the Town & Country Planning Association, the North Pennines AONB Partnership, Tees, Esk & Wear Valleys NHS Foundation Trust as well as local community organisations, parish councils and the local authority. Our funders include Arts Council England, The National Lottery Heritage Fund, County Durham Community Foundation, and the Paul Hamlyn Foundation.